



# Quality policy

## Commitment:

Wharehine is committed to providing you, our customer, with products and services, combined with a standard of workmanship, quality, integrity and reliability equal to or exceeding your specific requirements.

Our goal is to achieve this in a professional, timely and cost-efficient manner.

## Awareness:

We will encourage a high level of quality awareness for our staff, subcontractors and suppliers through:

- Personal accountability.
- Commitment and employee participation.
- Teamwork and communication.

## Best Practices:

We will develop and implement best quality practices when appropriate. Specifically:

- Monitoring and reporting on the quality of products and services purchased by Wharehine.
- Monitoring and reporting on the quality of products and services provided by Wharehine.
- Supporting fast and full remedial action for any suboptimal quality issues.

## Training:

We will provide and promote training to ensure that the appropriate level of quality service is achieved by all employees.

## Employee Involvement:

We will encourage all management, staff and any employee representative groups to actively consult and participate in achieving our quality objectives.

## Continuous Improvement:

We will actively monitor and review procedures and processes to ensure continuous improvement in the quality of our service, systems and completed product.

## Responsibility & Compliance:

The responsibility to comply with all appropriate quality legislation, regulations and codes of practice lies with all staff, subcontractors and any person(s) working directly on behalf of Wharehine. In addition, we aim to ensure that management at all levels will be responsible and accountable for the quality produced by employees working under their direction.

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General Manager / Director, Wharehine Ltd.

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Operations Manager / Director, Wharehine Ltd.

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 **Wharehine**

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